

# Adarsh College of Arts & Commerce

Kulgaon, Badlapur

## Lecture on ISO 9001- 2015: Towards Quality Enhancement

(For Teaching and Non-Teaching Staff)

### Report

7<sup>th</sup> November 2023

The IQAC in association with Staff Academic Forum of Adarsh College of Arts and Commerce had organized a lecture for its teaching and non- teaching staff members on ISO 9001 – 2015 as a part of acquiring ISO 9001-2015 re-certification. Mr. Laxmikant Sadhu was the Key Resource Person. The guest was introduced by Mr. L. M. Satpute, Librarian, Adarsh College of Arts and Commerce. Thereafter, Dr. Sangeeta Pande (IC Principal, Adarsh College of Arts and Commerce) gave a brief background about the need of obtaining ISO re-certification from NAAC point of view.

Mr. Laxmikant Sadhu, in his lecture, shed light on following aspects pertaining to ISO 9001-2015:

- What is ISO?
- Difference between ISI (Indian Standards Institute) and ISO (International Organization for Standardization)
- Need of Quality assurance for Better Performance, Efficiency Enhancement, Ensuring Long Term Profit, Increasing Value and Customer Satisfaction
- Quality Management System
- ISO Genesis

Mr. Laxmikant Sadhu, then gave a detailed explanation about significance of obtaining ISO 9001-2015 certification by educational institutions.

He focused on three main aspects viz.

✓ **Product/ Service Quality**

- Steps towards enhancement of Academic Intelligence of Students and their overall development.
- Steps towards enhancement of Teaching Quality and improving overall work engagement of teachers

✓ **Documentation and Record Keeping**

- File Management (Department wise record keeping in a chronological order about daily lectures, special lectures, workshops, programs and other activities conducted. A master ledger should be maintained)

✓ **Overall Ambience**

- Developing proper learning environment
- Maintaining Cleanliness, hygiene
- Updated Sign Boards (at entrance, important places like library, classrooms, common rooms, Toilets
- Portray the Mission and Vision of the organization
- Display Relevant Quotes, Messages and Pictures in the premises (at important places)
- Display information related to Important Committees, Achievements and Awards.
- Maintain and update Bulletin Board.
- Infrastructural development (Premises, Educational Equipment, Sports Equipment etc.)
- Campus beautification

Thereafter, Mr. Sadhu interacted with the staff members regarding staff contribution towards quality enhancement. Mr. Mandar Thakur, Associate Professor, Adarsh College of Arts and Commerce proposed the vote of Thanks.

  
Dr. Sangeeta Pande

I/c Principal

Adarsh College of Arts and Commerce